SSA MarineMexico®

LEADING
PORT
OPERATOR

Manzanillo

Specialized Container Terminal I

Maneuvering and Service Promotional Rates
Valid from: September 26, 2025

	Description	SSA Marine Mexico 2024-2026
1	**LOADING/UNLOADING CONTAINERS**	
1.1	From vessel to container yard or vice versa	$ 8,313.97
1.2	Movement form alongside vessel to container yard or vice versa	$ 3,961.00
1.3	Transshipment container	$ 9,711.41
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service.	
2	**CONTAINER REHANDLES ON VESSEL**	
2.1	Rehandle of containers in the same work line bay/bay	$ 2,442.17
2.2	Rehandle of containers in a different work line bay/dock/bay	$ 6,525.60
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service.	
3	**DELIVERY/RECEPTION OF FULL/EMPTY CONTAINERS, PER UNIT**	
3.1	From container yard to land transport vehicle or vice versa	$ 3,618.73
3.2	From container yard to land transport vehicle or viceversa, for intra terminal transfers	$ 3,935.22
3.3	From container yard to rail or vice versa	$ 3,689.05
3.4	Surcharge for reception of export request and/or full export container after the vessel dispatch date	$ 1,989.17
3.5	Express delivery/reception	$ 4,000.00
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service.	
4	**LOADING/UNLOADING OF BREAK BULK CARGO**	
4.1	Loading/unloading of break bulk cargo using STS crane. Per MT or M3 whichever is higher (with a minimum of 9 MT or M3)	$ 4,021.69
4.2	Use of Mafi for break bulk cargo or OOG	$ 7,481.38
4.3	Use of Mafi as from the second day	$ 6,775.59
4.4	Movement of vessel hatch cover per MT or M3, whichever is higher(with a min of 9 MT or M3)	$ 475.01
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service.	
5	**DELIVERY / RECEPTION, OF LCL OR BREAK BULK CARGO TO LAND TRANSPORT VEHICLE, RAILCAR OR VICEVERSA**	
5.1	LCL Cargo per MT or M3, whichever is higher (with a minimum of 9 MT or M3) up to 35 MT	$ 567.56
5.2	For break bulk cargo using STS or RTG crane. Per MT or M3 whichever is higher (with a minimum of 9 MT or M3)	$ 4,021.69
5.3	Crane rental, per hour, with a minimum of 4 hours	$ 18,392.07
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service.	
6	**STORAGE FEE FOR CONTAINER AND LCL CARGO**	
	FULL CONTAINER STORAGE FEE PER CALENDAR DAY OR FRACTION, APPLYING AFTER THE FREE STORAGE PERIOD	
6.1	Containers up to 20 feet	
	From day 1 to 3	$ 2,564.27
	From day 04 to 8	$ 2,686.37
	From day 9 and more	$ 2,808.48
6.2	Containers beginning at 20 feet and up to 40 feet	
	From day 1 to 3	$ 2,700.53
	From day 04 to 8	$ 2,829.13
	From day 9 and more	$ 2,957.72
6.3	Containers up to 41 feet	
	From day 1 to 3	$ 3,834.83
	From day 04 to 8	$ 4,017.44
	From day 9 and more	$ 4,200.05
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service.	
	If the container has only vertical overdimension the surcharge will be 100%, in case of having only horizontal overdimension, the surcharge will also be 100% but for each side. If the container has vertical and horizontal overdimension, the surcharge will be 100% for each side, as well as the surcharge of 100% upwards.	
	FREE STORAGE PERIOD AS PER MEXICAN LAW	
	EMPTY CONTAINER STORAGE FEES, PER UNIT, PER CANLENDAR DAY OR FRACTION	
6.4	Containers up to 20 feet	
	From day 1 to 3	$ 329.65

	From day 04 to 8	$	329.65
	From day 9 and more	$	329.65
6.5	Containers beginning at 20 feet and up to 40 feet		
	From day 1 to 3	$	374.58
	From day 04 to 8	$	374.58
	From day 9 and more	$	374.58
6.6	Containers up to 41 feet		
	From day 1 to 3	$	503.75
	From day 04 to 8	$	503.75
	From day 9 and more	$	503.75
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service.		
	BREAK BULK/LCL CARGO STORAGE FEE PER CALENDAR DAY OR FRACTION PER METRIC TON OR CUBIC METER, WHICHEVER IS HIGHER (WITH A MINIMUM OF 9 MT OR M3) APPLYING AFTER THE FREE STORAGE PERIOD.		
6.7	Break Bulk/ LCL cargo	$	170.91
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service.		
	FREE STORAGE PERIOD AS PER MEXICAN LAW		
7	**ADMINISTRATION AND CONTROL SERVICE, AND MONITORING SERVICE**		
7.1	Administration and control service for full containers	$	4,127.05
7.2	Administration and control service for Break Bulk/ LCL cargo per MT, M3 or fraction, whichever is higher (with a minimum of 9 MT or M3)	$	133.30
7.3	Container monitoring	$	97.05
7.4	Break Bulk/LCL cargo monitoring per MT or M3 or fraction, whichever is higher (with a minimum of 9 MT or M3)	$	21.57
8	**OVERNIGHT STAY**		
8.1	Overnight stay for a single truck	$	1,923.98
8.2	Overnight stay for large truck, double trailer or low boy	$	3,100.29
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service.		
9	**INSPECTION, STUFF/UNSTUFF OR OTHER SERVICES TO CONTAINER (DOES NOT INCLUDE REHANDLES)**		
9.1	Moving cargo from the container to the warehouse or vice versa. Per MT or M3 (with a minimum of 9 MT or M3), whichever is higher (does not include container movements)	$	286.29
9.2	Unstuff and stuff cargo from the container for inspection	$	6,813.69
9.3	Transferring cargo from the container to a truck or viceversa	$	6,813.69
9.4	Transferring cargo from one container to another container	$	8,290.40
9.5	Drayage of container to inspection area determined by authorities	$	13,603.99
9.6	Ocular Inspection	$	3,117.28
9.7	On-Route Inspection	$	2,755.68
9.8	Ocular inspection for fumigation	$	5,789.42
9.9	Use of rack	$	5,316.27
	Maneuvering of sackery merchandise (seeds, sugar, coffee, chili peppers, tires, plywood and wood in sacks, or other special handling) or refrigerated merchandise will be subject to a 100% surcharge.		
	Complement fee applicable to the cargo detected as sakery not programmed as such.		
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service as well as the use of special area.		
10	**OTHER BREAK BULK /LCL SERVICES**		
10.1	Cargo inspections per MT, M3 or fraction whichever is higher (with a minimum of 9 MT or M3)	$	553.72
10.2	Weighing of LCL cargo requested before entering the Terminal. Up to 4 MT per package	$	427.41
10.3	Weighing of LCL cargo requested after entering the Terminal. Up to 4 MT per package	$	1,278.90
10.4	Labor for the services of deflection, depalletizing or plastic film removal	$	1,577.27
10.5	Labor and material for strapping and placement of plastic film	$	1,606.20
10.6	Labor for the services of deflection, depalletizing or plastic film removal and labor and material for deflection or plastic film placement.	$	3,183.48
10.7	Labor and material for pallet change	$	4,103.13
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service as well as the use of special area.		
11	**PLUG/UNPLUG FOR REFRIGERATED CONTAINERS PER CALENDAR DAY OR FRACTION**		
11.1	Containers up to 20 feet	$	1,939.37
11.2	Containers beginning at 20 feet	$	2,094.84

12	**OTHER MANEUVERS**		
12.1	Change of information for containers	$	2,907.36
12.2	Yard rehandle for containers	$	2,658.14
12.3	Drayage of containers in the yard	$	2,853.23
12.4	Change of information for Break bulk/LCL cargo per package and per MT and M3 or fraction (with a minimum of 9 MT or M3)	$	389.04
12.5	Rehandling Break bulk/LCL cargo per package and per MT and M3 or fraction (with a minimum of 9 MT or M3)	$	389.04
12.6	Drayage of of Break bulk/LCL cargo per package and per MT and M3 or fraction (with a minimum of 9 MT or M3)	$	389.04
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service as well as the use of special area.		
13	**WEIGHING SERVICE FOR CONTAINER**		
13.1	Weighing of a container (requested before entering SSA installations by truck)	$	1,329.06
13.2	Weighing of a container (requested before entering SSA installations by rail)	$	6,645.35
13.3	Weighing of a container (requested after entering SSA installations by truck, rail or vessel)	$	7,974.41
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service as well as the use of special area.		
14	**COLLAPSING AND BUNDLE OF FLAT RACKS**		
14.1	Collapsing flat rack	$	2,566.36
14.2	Bundle flat racks	$	3,695.10
15	**ADITIONAL SERVICES FOR CONTAINERS AND LCL CARGOES (DOES NOT INCLUDE MOVMENTS OF THE CONTIANER AND/OR ITS INPECTION)**		
15.1	Adding or removing dangerous cargo label. Includes label (cost per label)	$	304.48
15.2	Adding or removing dangerous cargo label, cost per label (labor)	$	147.59
15.3	Welding or removing steel plaque from container door	$	405.31
15.4	Removing nails, screws and/or trash from the container, sweeping of contaienr	$	545.01
15.5	Taking of photography of seals, containers and/or cargo. Includes email delivery (does not include container movement)	$	657.54
15.6	Metallic patch placement 100 x 30 cm minimum charge (does not Include container movement)	$	1,629.83
15.7	Local tracking service	$	2,046.38
15.8	Direct last mile tracking service	$	2,046.38
15.90	Direct last mile and local tracking service	$	2,631.05
15.10	Use of tub for spill care, cost per day	$	10,529.10
15.11	Entry to external suppliers	$	2,658.14
15.12	Electronic validation of LCL cargo data	$	988.11
15.13	Destruction of packaging, leftovers due to change of cardboard, plastic, paper, etc., per event	$	2,948.37
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service as well as the use of special area.		
16	**USE OF EQUIPMENT FOR CONTAINER TRANSFERS FROM SSA MEXICO TO OTHER TERMINALS OR VICEVERSA**		
	Using SSAM transportation equipment of the service provider, cost per container (does not include the delivery/reception cost)	$	1,456.52
	100% surcharge for dangerous, oversized or refrigerated cargo, Sunday and holiday service as well as the use of special area.		
17	**LABELING OF MERCHANDISE, COST PER LABEL**	$	10.95
18	**SECURITY SEAL**		
	High security seal for full containers	$	219.67
	Plastic seal for empty containers	$	74.02
19	**EXTRA LABOR**		
	1st shift	$	1,261.79
	2nd Shift	$	1,493.08
	3rd shift	$	1,577.27
20	**RE-INVOICING**		
	Same month	$	1,227.83
	Different month	$	1,587.18

21	**PRINTING OR SENDING ELECTRONIC DOCUMENTATION**	$	451.71
22	**DETENTIONS AND STAND BY**		
	1st Shift from 8:00 hours to 16:00 hours		
	2nd Shift from 16:00 to 24:00 hours	$	6,626.20
	3rd shift from 24:00 hours to 08:00 hours	$	8,176.78
	DOCKING FEE		
	Vessel stays -Less than 24 hours	$	23.14
	Vessel stays - From 24 hours to 48 hours	$	23.88
	Vessel stays- Up to 48 hours	$	24.33
	WHARFAGE FEE		
	Containers up to 20 feet	$	282.07
	Containers beginning at 20 feet	$	312.14
	ELECTRONIC AND DOCUMENTARY CONTROLS ARE NOT INCLUDED IN THE OFFICIAL TARIFF	$	757.55

RULES FOR THE APPLICATION OF MANEUVERING AND SERVICE RATES APPLIED BY SSA MEXICO, S.A. DE C.V.

This rate refers to the services and activities that SSA Mexico, S.A. de C.V., provides at the request of users or their representatives, within its facilities regarding the loading and unloading of containers, storage and its complementary ones, which have the character of maximum charge and from them may apply promotional or discount rates.

General description of maneuvers

1. **Container Loading/Unloading**

   1.1. **From on board ship to container yard or vice versa. -** It consists of taking the container on board the vessel with the STS crane, placing it on the internal transport platform of the service provider and transferring it to the container yard, where it must be properly stowed, or vice versa, which will be considered as an integrated maneuver.

   1.2. **Movement from the ship side to the container yard or vice versa. -** It consists of the Movement of the container on the internal transport platform of the service provider from the side of the ship to the container yard where it will be properly stowed or vice versa. When the container comes in CY terms (to port) the maneuver will be charged to the consignee/customer as presented by the customs broker in his service request.

   1.3. **Transshipment container. -** It consists of taking the container on board the vessel with the STS crane, placing it on the internal transport platform of the service provider and transferring it to the container yard where it will be properly stowed for subsequent shipment with yard maneuvers on board the ship.

2. **Container rehandle on board**

   2.1. **Rehandle of containers in the same work stowage, bay/bay. -** It consists of taking the container from on board the ship with the STS crane from where it is stowed, moving it and properly stowed it in the place indicated on the same vessel. If there is a need to move other containers to reach the one to be rehandle, the quota will be applied for each container moved. If it is necessary to discharge the container to the dock and then place it back on the same work line, two additional maneuvers are considered.

   2.2. **Rehandle of containers in different work stowage, bay/dock/bay. -** It consists of taking the container on board the ship with the container crane from where it is stowed, discharge to the dock, transferring it with the service provider's equipment to another line of work of the crane and stowed it on the same vessel in the place indicated. If there is a need to move other containers to reach the one to be rearranged, the rate of 2.1 will be applied for each container moved.

Delivery/ Reception of full/empty containers per unit

   2.3. **From container yard to land transport vehicle or vice versa. -** It consists of lifting the container with the yard crane or similar equipment provided by the service provider and placing it on motor transport equipment or vice versa.

   The delivery/reception maneuvers of containers will be carried out in 72 hours from the business day after the service has been requested, except for Saturdays because they have limited hours and Sundays because they are not considered working days for the

import clearance. As well as holidays because they are not considered working days for the import and export clearance).

2.4. From container yard to land transport vehicle/haulage platform or vice versa, for intra terminal transfers - It consists of lifting the container with the yard crane or similar equipment provided by the service provider and placing it on the platform or vice versa, for transfer between controlled areas. Does not include platform.

The container delivery/reception maneuvers will be carried out within 72 hours from the working day following the service has been requested.

2.5. From container yard to railway or vice versa. - It consists of lifting the container with the yard crane or similar equipment provided by the service provider and placing it on a railway, or vice versa.

Advance notices of receipt of containers by train must be made at least 48 hours prior to the entry of the railway module to SSA Mexico's facilities or 48 hours before the ship's ETA in the case of import. Additional charges will apply for containers arriving at the port without information.

Delivery by rail maneuvers will be carried out in 72 hours from the business day after the programming has been received following from the transport service provider and receipt of the corresponding equipment for this purpose.

2.6. Surcharge for receipt of customs declaration and/or full export container after the closure of the vessel. - The surcharge will be charged when:

Customs declarations or containers are received after the closing of documents and loaded onto the corresponding vessel.

Containers are received before or after the closing date of the documents and due to situations beyond the control of the service provider, the corresponding vessel is not shipped.

Customs declarations or containers are received after the closure of the vessel.

2.7. Express Delivery/Reception. - The provision of the express service is strictly subject to operational availability and requested by the user. Referring to the surcharge for planning and/or express delivery/reception for a maneuver or service at the request of the customer (in case of incurring in rehandles, these will be charged separately). It is considered as a separate charge upon delivery/receipt of the container to Federal Public Service Motor Carrier.

General Details of the Delivery or Receipt of Containers

In case of requesting a change of date/time and/or cancellation of the assigned appointment, a 100% surcharge will be applied on the delivery/reception maneuver. No refund of the invoiced storage and services will be made.

The extraordinary service is considered after the hours indicated by the customs authority for the closure of enclosures, as well as on Sundays and holidays, the corresponding factor will be 100% of the rate. They will be applied indistinctly to containers, except for the cases expressly indicated in the tariff itself.

If the carrier does not show up for loading/unloading at the appointment time assigned to it, the charge for "Delivery or Receipt Not Made" will be 100% of the applicable delivery/receipt fee.

When the transport presents itself for loading/unloading outside the scheduled window, SSA Mexico reserves the right to perform the maneuver, applying a surcharge of 100% of the applicable rate per appointment outside of scheduled hours for each container. In case the user decides to cancel such window, the surcharge of 100% on the delivery/reception fee for each container will be applied.

Any special maneuver to place the container in a specific position on the railway platform will have an additional surcharge of 100% on the delivery/receiving maneuver.

The reception and delivery maneuvers will be carried out in 72 hours or the next business day, after the service has been requested.

Land Transportation Schedule

The maneuvers from yard to land transport vehicles of containers are carried out according to the dates and times established for the closure of enclosures by the Customs Authority.

Transportation has a time frame of 15 minutes before and up to 45 minutes after the time assigned in your appointment. The tolerance is subject to changes in accordance with the operating rules of the Port of Manzanillo.

3. Loading/unloading of non-containerized cargo BBK/LCL Operations.

3.1. For non-containerized loads, using the gantry crane, by TM or M3, whichever is greater (minimum 9 MT or M3). It consists of taking the non-containerized cargo from on board the ship to the low hook or vice versa with a gantry crane, with a lifting capacity of up to 100 MT.

Rates for maneuvering from ship to yard or vice versa, rehandles, as well as transshipment rates, are applicable 24 hours. Services provided on Sundays and holidays will be subject to a 100% surcharge.

3.2. Use of Mafi for the movement of break bulk or oversized merchandise. - If the applicant does not have the platform for the movement or positioning of their merchandise inside SSA Mexico's facilities, SSA Mexico will be providing Mafi's equipment and will apply the Mafi usage fee. This service is subject to availability.

3.3. Use of the Mafi from the second day. - From the second day of the use of the Mafi an additional fee per day will be charged.

3.4. **Movement of hatch covers by TM or M3, whichever is higher (minimum 9 MT or M3). -** It consists of taking the hatch covers with a gantry crane, placing it on the dock or vice versa by TM or M3 whichever is greater (minimum 9), per movement.

4. **Delivery/Reception, from non-containerized cargo to land transport vehicle, railway gondola or vice versa.**

4.1. **Non-containerized cargo by TM or M3, whichever is greater (Minimum 9 MT or M3) up to 35 MT.** It consists of lifting the non-containerized cargo with the forklift or similar equipment provided by the service provider and placing it on the motor transport equipment, railway gondola, or vice versa.

The delivery/reception maneuvers of non-containerized cargo will be carried out in 72 hours from the business day following the request for the service, except for Saturdays because they have a limited schedule and Sundays because they are not considered working days for the import clearance. As well as holidays because they are not considered working days for the import and export clearance.

In case of requiring a change of date/time and/or cancellation of your assigned appointment, a 100% surcharge will be applied on the delivery/reception maneuver and the change to advance the appointment, no refund of the invoiced storage and services will be made.

The extraordinary service is considered after the hours indicated by the customs authority for the closure of enclosures and the Bonded Facility, as well as on Sundays and holidays, the corresponding factor will be 100% of the rate. They will be applied indistinctly to non-containerized cargo except for the cases expressly indicated in the tariff itself.

If non-containerized cargo goods exceed 35 MT or M3, the quotation and/or list of charges generated must be requested from the Customer Service area for the additional or special equipment/material/personnel required for the maneuver.

4.2. **For non-containerized loads, using the gantry crane or frame cranes, by TM or M3, whichever is greater (Minimum 9 MT or M3).** It consists of delivering or receiving non-containerized goods for transport, with a gantry or frame crane with a lifting capacity of up to 100 MT. Rates for delivery or reception maneuver are applicable 24 hours a day. Services provided on Sundays and holidays will be subject to a 100% surcharge.

4.3. **Crane or special equipment rental per hour with a minimum of 4 hours. -** Equipment rental is subject to availability.

General non-containerized cargo

A minimum charge equivalent to 9 MT or M3 is established for non-containerized cargo maneuvers, if it is greater than the minimum, the charge will be considered per metric ton or cubic meter, whichever is greater (any fraction is rounded to the next whole value).

When the transport and/or authorized Customs Agency representative does not show up for loading/unloading at the appointment time assigned to them, it will be considered as a Maneuver Not Carried Out applicable to 100% of the delivery/reception rate.

Additional staff will be charged on a full-shift basis.

Schedule for Land Transportation

Maneuvers from warehouse to land transport vehicle of non-containerized cargo are carried out in accordance with the dates and times established for the closure of enclosures by the Customs Authority and the Controlled Enclosure.

Authorized transportation has a time frame of 15 minutes before and up to 45 minutes after the time assigned in your appointment. The tolerance time is subject to change in accordance with the operating rules of the Port of Manzanillo.

5. Storage of containers and non-containerized cargo.

Full container storage per calendar day or fraction, after applying the free storage period.

5.1. Container up to 20 feet. - After the free calendar days applied by law, for each day or fraction spent within SSA Mexico's facilities, the storage charge will be applied, in addition to the charge for the rehandles generated during the container's stay.

A surcharge of 100% will be applied for each side of the container that has an oversize, as well as the space lost in the yard per day generated by said overdimension.

5.2. Container from 21 feet, up to 40 feet. - After the free calendar days applied by law, for each day or fraction spent within SSA Mexico's facilities, the storage charge will be applied, in addition to the charge for the rehandles generated during the container's stay.

A surcharge of 100% will be applied for each side of the container that has an oversize, as well as the spaces lost in the yard per day generated by said overdimension.

5.3. Container from 41 feet. - After the free calendar days applied by law, for each day or fraction spent within SSA Mexico's facilities, the storage charge will be applied, in addition to the charge for the rehandles generated during the container's stay.

A 100% surcharge will be applied for each side of the container that has an oversize, as well as the spaces lost in the yard per day generated by the overdimension.

Storage of empty containers, per unit, per calendar day or fraction.

5.4. Container up to 20 feet. Storage for empty containers will begin from the day of entry of the empty container or when it is empty (deconsolidated) within SSA Mexico's facilities. Empty containers do not have free days of storage in accordance with the law. Empty containers containing cargo waste classified as hazardous will have a 100% surcharge. Additionally, the charge for the rehandles generated during the stay of the container must be considered.

5.5. Container from 21 feet, up to 40 feet. Storage for empty containers will begin from the day of entry of the empty container or when it is empty (deconsolidated) within SSA Mexico's facilities. Empty containers do not have free days of storage in accordance with the law. Empty containers containing cargo waste classified as hazardous will have a 100% surcharge. Additionally, the charge for the rehandles generated during the stay of the container must be considered.

5.6. Container from 41 feet. Storage for empty containers will begin from the day of entry of the empty container or when it is empty (deconsolidated) within SSA Mexico's facilities. Empty containers do not have free days of storage in accordance with the law. Empty

containers containing cargo waste classified as hazardous will have a 100% surcharge. Additionally, the charge for the rehandles generated during the stay of the container must be considered.

Storage of non-containerized cargo by calendar day or fraction, per MT or fraction, M3 or fraction, whichever is greater (minimum 9 MT or M3) after applying the storage-free period.

5.7. Non-containerized. - After the free calendar days applied by law, for each day or fraction elapsed within SSA Mexico, the charge per metric ton or cubic meter will be applied.

A minimum charge equivalent to 9 MT or M3 is established for non-containerized cargo maneuvers, if it is greater than the minimum, the charge will be considered per metric ton or cubic meter, whichever is greater (any fraction is rounded to the next whole value).

General Storage

When the export procedure is withdrawn, the goods in question must cover the charges corresponding to storage from the first day on which they were deposited inside the terminal.

From the 70th day of stay, a surcharge of 200% will be applied to the storage fee per calendar day or fraction per container.

In contingency situations, in which the Terminal has a high occupancy generated by high container stays, a surcharge of 200% will be applied to the storage rate per calendar day or fraction per container.

6. Administration and control service and monitoring service.

6.1. Administration and control service for full containers. - It consists of the safeguarding of the cargoes contained in the container; a charge will be applied for the total stay of the full container of import or export after the free storage period. Applicable to each entry/re-entry of the container.

6.2. Administration and control service of non-containerized cargo for each MT, M3, or fraction, whichever is greater (Minimum 9 MT or M3). - It consists of the safeguarding of loose cargo within SSA Mexico's facilities, a charge applies for the total stay of the import or export cargo after the free storage period. Applicable on each entry/re-entry of cargo, per metric ton or fraction.

6.3. Monitoring for containers. - It consists of the monitoring of containers that are within SSA Mexico's facilities. It will be applied on a single container event charge and is exclusive to import and export containers.

6.4. Monitoring for loose cargo for each MT, M3, or fraction, whichever is greater (Minimum 9 MT or M3). It consists of monitoring the loose cargo found in SSA Mexico's facilities. It will be applied on a single charge per event.

7. Overnight stay

7.1. Overnight stay service for a single truck or van for LCL cargo. - When the unit that presents itself to load/unload goods or containers cannot leave the facilities, the charge for the receipt of a single truck or van for loose cargo will be applied. This service will be offered in the event of fortuitous or force majeure, as long as there is available capacity and it is authorized by SSA Mexico.

7.2. Overnight stay service for double trucks, large loose cargo vans or low boys. - When the truck that presents to load/unload goods or containers cannot leave the facilities, the charge for the receipt of double trucks, lowboys or large loose cargo vans will be applied. This service will be offered in the event of unforeseeable circumstances or force majeure, as long as there is available capacity and it is authorized by SSA Mexico.

8. Inspection, filling and/or emptying or other services to the container

8.1. Maneuvering from container to warehouse or vice versa per item and per MT or M3 (Minimum 9 MT or M3) whichever is greater. Does not include travel. - Once the container is positioned in the Warehouse inspection area (LCL), the container will be opened and the goods will be removed by consignment from the container to the Warehouse or vice versa, no displacements, separation or segregation of the load are included. It does not include container movements.

The separation of goods and placement of labels for identification is solely and exclusively the responsibility of the Customs Broker, Deconsolidator or Cargo Consolidator, which is why SSA Mexico disclaims any discrepancy that may arise at the time of delivery.

If the goods exceed 35 MT or M3, the quote and/or list of charges generated must be requested from the Customer Service area for the additional or special resources necessary for the maneuver.

The maneuver carried out on sack products, tires, or others of special handling will have a 100% surcharge.

An information change charge will be applied per item for late scheduling of the loose cargo to be consolidated.

8.2. Unstuff and stuff for merchandise inspections. - It consists of opening the container, removing the merchandise, returning it once it has been inspected by the Customs Broker and closing the container. The maneuvers necessary for the transfer of the container from the yard to the inspection area and/or vice versa will be charged separately.

8.3. Unstuff from container to truck or vice versa. - It consists of the movement of goods from the container to the land transport vehicle. The maneuvers necessary for the transfer of the container from the yard to the inspection area and/or vice versa will be charged separately.

In the case of Flat Rack and Open Top containers, it will be necessary to request from the Customer Service area the quote and/or list of charges generated for deconsolidation to truck or vice versa.

In partial deconsolidations from container to truck or vice versa, where the goods are not located at the front of the container, a maneuver of "9.2. Deconsolidation and consolidation for goods inspections" for the identification and relocation of the goods within the container.

8.4. Transfer cargo from container to container. - It consists of opening the container, removing the goods and consolidating them into another empty container. The manoeuvres necessary for the transfer of the containers from the yard to the inspection area and/or vice versa will be charged separately. In partial shoveling when the goods

are not located at the front of the container, a maneuver of "9.2. Deconsolidation and consolidation for goods inspections" for the identification and relocation of the goods within the container.

8.5. Transfer of the container to the inspection area indicated by Customs or authorities. - It consists of the use of the transport equipment of the service provider, for the transfer of the container from SSA Mexico to the inspection area of the Authority within the Port of Manzanillo, for a time of up to two hours, once that time is exceeded, the rate "Use of a flat tractor for transfer/transfer of containers from SSA Mexico to another enclosure, or vice versa."

8.6. Visual Inspection. - It consists of opening the container without removing the cargo and closing the container once the inspection is finished. The maneuvers necessary for the transfer of the container from the yard to the inspection area and/or vice versa will be charged separately.

8.7. On route Inspection. - It consists of hoisting the container with SSA Mexico equipment, placing it on the foreign platform, which will be moved to the side of the inspection area, where the representative of the Customs Agent will check the container without removing the merchandise, presenting himself with the service order and the access pass. This inspection must be carried out in a time not exceeding 15 minutes. The carrier will have the tolerance indicated in "Land Transport Schedule".

To carry out the service, the applicant must present themselves at the time of the Access Pass, and must perform the Previa service, as soon as the transport is positioned in the Previo en Ruta area; In case of failure to show up within the aforementioned time, the container will be unloaded from the platform for transport to the yard and the additional charges generated must be covered.

Pre-en-route service must be scheduled prior to the container's appointment request.

8.8. Inspection to Fumigation. - It consists of the use of the facility to carry out the fumigation service, as well as the entry, transfer and supervision of the external supplier to the facilities of SSA Mexico by shift. In case the ventilation of the container after fumigation is required, the collection of prior eyepiece in a special area per shift must be contemplated. It does not include container movements, movements of goods and photographic evidence.

8.9. Use of the rack. - It consists of the use of the installation to perform the service to a rack container, as well as the entry, transfer and supervision of the external provider to the facilities of SSA Mexico. If required, it does not include rearrangements, displacements of the container, and photographic evidence.

9. Other non-containerized cargo services

A minimum charge equivalent to 9 MT or M3 is established for non-containerized cargo maneuvers, in case the charge is higher, the higher will be considered per metric ton or cubic meter (any fraction is rounded to the next whole value).

9.1. Cargo Inspections for each MT, M3, or fraction, whichever is greater (Minimum 9 MT or M3). - It consists of taking the goods from the rest area with the forklift and taking them to the designated inspection area.

When loose cargo goods exceed 35 MT or M3, the quotation and/or the list of charges generated must be requested from the Customer Service area for the additional or special equipment/material/personnel required for the maneuver.

9.2. Weighing of loose cargo requested before entry to the Terminal up to 4 MT per package, per item as appropriate. - Consists of weighing loose cargo with a capacity from 0.001 MT to 4 MT per heavy package requested before entry to SSA Mexico's facilities (does not include cargo movements). The weighing and receiving service order must be presented in the LCL Warehouse area.

The service must be scheduled prior to the request for an appointment for the loose load.

9.3. Weighing of loose cargo after entry to the Terminal up to 4 MT per package, per item as appropriate. - Consists of weighing loose loads with a capacity from 0.001 MT to 4 MT per heavy package requested after entry to SSA Mexico's facilities (does not include cargo movements).

9.4. Labor for stripping services, depalletizing or removal of wrapping. - The rate includes labor, considering up to two pallets per service and/or two services per pallet. It does not include cargo movements.

9.5. Labor and material for strapping or wrapping service. - The rate includes labor and material, considering up to two pallets per service and/or two services per pallet. It does not include cargo movements.

9.6. Labor for the stripping services, depalletizing or removal of wrapping and the labor and material for the strapping or wrapping service. - The rate includes labor and material, considering up to two pallets per service and/or two services per pallet. It does not include cargo movements.

9.7. Labor and material for pallet change. - The pallet change fee includes pallet removal, depalletizing, palletizing and wrapping. It does not include cargo movements.

Schedule of Maneuvers in the LCL and CFS Warehouse area

- For filling/emptying maneuvers and visual inspections of containers, they are applicable from 8:00 a.m. to 00:00 a.m. The opening hours of containers in the first shift are from 8:00 a.m. to 8:30 a.m., while in the second shift it is from 4:00 p.m. to 4:30 p.m. In case of arriving after the established time for the opening of containers, there will be an extraordinary period from 08:30 to 09:30 for the first shift and from 16:30 to 17:30 for the second shift in which the container can be opened with a surcharge of 25% of the price of the maneuver as long as there is operational availability. 5 hours are considered to perform the service (counted from 08:00 hrs and 14:00 hrs respectively), which includes:

  -Opening
  - Unstuff
  -Inspection
  -Stuff
  - Container closure

- The authorized customs clerk must present the following physically legible documentation to begin the maneuver:

  - Completed Service Order (Easy Printer)
  - Material for labelling the goods.
  - In the case of dangerous goods, the Safety Data Sheet in Spanish.
  - In case of loose load, the sink.

- Visual inspections of non-containerized cargo in the first shift are applicable from 8:00 a.m. to 2:00 p.m. The start time of the non-containerized cargo maneuver is from Monday to Sunday from 8:00 a.m. to 9:00 a.m. and the applicant will have a tolerance of 30 minutes to start. 5 hours are considered to perform the service.

- Visual inspections of non-containerized cargo in the second shift are applicable from 4:00 p.m. to 10:00 p.m. The start time of the maneuver of non-containerized cargo is from Monday to Sunday from 4:00 p.m. to 5:00 p.m. and the applicant will have a tolerance of 30 minutes to star. 5 hours are considered to perform the review service.

General aspects of LCL and CFS Warehouse

- **Pre-scheduling (request made prior to unloading the vessel).**

  Pre-scheduling of maneuvers in the CFS area can be requested on our website before the ETA of the vessel.

  Container pre-scheduling services will be carried out within 48 hours from the next working day of unloading.

  Pre-schedules do not apply to LCL containers, shoveling maneuvers and container-to-truck maneuvers or vice versa.

- **Post-programming (request made after the ship has been unloaded).**

  The post-scheduling of maneuvers in the LCL and CFS Warehouse area may begin to be carried out within 48 hours from the next business day on which it was required by the user, taking into account the following:

  Service orders for LCL and CFS Warehouse schedules created and completed before 3:30 p.m. will be considered as of the next business day according to availability.

  Schedules after 3:31 p.m. will be considered from the second business day according to availability.

- The Customs Broker is solely and exclusively responsible for closing the container and affixing the seal, so SSA Mexico disclaims any discrepancy that may arise at the time of clearance. In case of not placing the stamp, you will be entitled to a charge for prior eyesight per shift and the charge for the placement of the stamp.

- SSA Mexico will not be responsible for vessel roles generated by weighing scheduling or other services close to document closing.

- The maneuvers of containers and/or merchandise (seeds, sugar, coffee, chiles, tires, plywood and bulk wood, or others of special handling) or refrigerated will have a surcharge of 100% on the price of the service. A charge for add-on will be applied to the load detected as a bag not programmed as such.

- In the inspections of containers with more than 30 different models of merchandise, they must pay for additional personnel at the discretion of SSA Mexico so that during the maneuver the Customs Agency is assisted to locate and move the models.

- For the handling of sensitive, high-precision machinery that does not have the appropriate packaging or when the merchandise is poorly stowed in the container from origin or any weather event, the Customs Broker must present a letter of responsibility, assuming responsibility for any damage that may be suffered at the time of the deconsolidation/consolidation maneuvers.

- The aforementioned points apply to deconsolidation and consolidation maneuvers; If you have additional staff in the service request, this will be charged in full shifts.

- A 100% surcharge will be applied in case of requiring a special area.

- If required and there is capacity available by the service provider, the prior eyepiece, DesyCon, shoveling, filling and/or emptying of the container may be carried out on the same day of its programming, if the service provider authorizes such maneuver. An additional 100% surcharge will be applied to your rate.

- Non-containerized cargo inspections required for fumigation will have a 100% surcharge.

- In the case of sacking, wood, tires, mineral, dangerous goods, refrigerated goods or special handling goods, the services, maneuvers and additional personnel will have a surcharge of 100% on the price of the service

- In case of exceeding the time for reasons beyond SSA Mexico's control and availability is available, the applicant must cover the corresponding charges for continuation of the maneuver in the next shift. The service will be subject to operational availability.

- In the case of requiring lashing/unlashing maneuvers, the rate will be confirmed according to the resources used to carry out such maneuver.

- In case of requesting services to Flat Rack and Open Top containers, it will be necessary to request the Customer Service area for the quote and/or the list of charges generated.

- The warehouse services (DesyCon, pre-shoveling, shoveling) required to be carried out in the second shift, will generate a surcharge of 50%. The service will be subject to operational availability.

Shifts

Users must consider the start time for the request for the service in accordance with the work shift schedules for the maneuvers.

1st Shift	08:00 to 16:00 hrs.
2nd. Shift	16:00 to 24:00 hrs.
3rd Shift	24:00 to 08:00 hrs.

Failure to carry out maneuvers in the yard and scheduled cargo warehouse area

- If the carrier and employee of the Customs Agency does not appear on time (warehouse hours) and in the form (required documentation) to perform the service in the warehouse, for reasons beyond SSA Mexico's control, a charge for Maneuver Not Carried Out corresponding to 100% will be effective.

- The maximum limit for cancellation of warehouse services is the day prior to the requested service at 4:59 p.m. Monday through Friday and Saturdays at 12:00 p.m., and an invoice cancellation fee will apply. Cancellations requested after this time will be considered as Maneuvers not carried out.

10. Console service for refrigerated containers per calendar day or fraction

It consists of providing the service of connecting electrical power and monitoring the temperature of the refrigerated container.

10.1. Container up to 20 feet.
10.2. Container from 21 feet.

12. Other maneuvers.

12.1. Change of container information.- Administrative charge for modifying or adding information in the system or documents: change of vessel, voyage, port of discharge, means of transport, weight of the Verified Gross Mass (MBV), status, mode of billing, shipping line, type/size of container, IMO, refrigerated merchandise information, cancellation in cargo list, modifications in annex 29 or any other that represents an administrative/operational cost for SSA Mexico, This information charge may incur additional costs for container movements in the yard. The update of the aforementioned information is subject to the approval of SSA Mexico in accordance with the operating rules.

12.2. Rearrangement of container in the yard. - It consists of changing the stowage container within SSA Mexico.

12.3. Yard Container Shift. - Consists of changing the container from one position to another within SSA Mexico using a hauling platform or similar equipment.

12.4. Change of information of the non-containerized cargo by item and by TM or M3, or fraction (Minimum 9 MT or M3) Administrative charge for modifying, updating the information in the system or documents of the non-containerized cargo.

12.5. Rearrangement of non-containerized cargo by item and by MT or M3, or fraction (Minimum 9 MT or M3). - It consists of moving non-containerized merchandise and changing its position in the rack.

12.6. Movement of non-containerized cargo by consignment and by MT or M3, or fraction (Minimum 9 MT or M3). - It consists of moving non-containerized merchandise and changing its position within the warehouse.

13. Container weighing service

All container weighing services will be performed within 48 hours from the required date.

SSA Mexico will not be responsible for the ship roles generated by the weighing schedule close to the document closing.

13.1. Container weighing (requested before entry by truck to SSA Mexico facilities): This refers to the requirement of the weighing service prior to the application for the Access Pass to SSA Mexico facilities.

The service must be scheduled prior to the container's appointment request, in case of requesting it after the appointment, the charge will be made as a complement to the 13.3 rate.

13.2. Container weighing (requested before the entry by train to the SSA Mexico facilities): This refers to the requirement of the weighing service prior to the entry of the container into the SSA Mexico facilities.

13.3. Container weighing (requested after the container enters the SSA Mexico facilities by truck, train or vessel): Refers to the requirement of the weighing service when the container is within the SSAM facilities, which consists of hoisting the container with SSA Mexico equipment to place it on the platform and take it to the area where the service will be performed. take it down with other patio equipment and move it to the rest area.

14. Flat-Rack container bundle assembly, folding and shaping, by Flat Rack

14.1. Collapsing Flat Rack.- It consists of folding the folding panels of a flat rack type container.

The cost does not include rearrangements and/or displacements if required.

14.2. Bundle Flat Rack. - Up to four folded containers will be considered stacked. Flat rack containers stacked in blocks will be charged as a container, if they are not stacked the fee will be charged for each of them.

The cost does not include rearrangements and/or displacements if required.

15. Additional container services and LCL cargo. This does not include the movement of the container , inspection maneuvers and/or photographic evidence

15.1. Placement of hazardous cargo labels, including label. - Consists of providing the material and labor for the placement of each label.

It is the obligation of the Shipping Line, Customs Broker or Customs Representative to bring your container into SSA Mexico's facilities duly declared and with the correct labeling in relation to the goods it transports in accordance with the provisions of chapters 5.3 and 5.4 of the IMDG Code (amendment 40-20).

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15.2. Placement or removal of hazardous cargo label, by label. - Consists of providing labor for the placement or removal of container labels.

It is the obligation of the Shipping Line, Customs Broker or Customs Representative to bring your container into the facilities of SSA Mexico duly declared and with the correct labeling in relation to the goods it transports in accordance with the provisions of chapters 5.3 and 5.4 of the IMDG Code (amendment 40-20).

15.3. Welding or desoldering steel plate to the container door. - It consists of welding or desoldering steel plate to the container door.

15.4. Remove nails, screws and/or garbage from the container, sweep: It consists of making a sweep, removing nails, screws, garbage, etc

In container-to-truck or container-to-warehouse maneuvers when the container is completely empty, it must be clean. Otherwise, the displacement of the container to carry out cleaning maneuvers (revisions) would be charged at 100%, even when the

maneuvers to the cargo are not carried out for reasons beyond SSA Mexico's control, the Shipping Line will also be notified and the costs resulting from the cleaning must be covered by the Customs Agent.

15.5. Taking photographs of stamps, containers or merchandise. Includes email shipping by container or consignment, as applicable. The service consists of sending up to 4 photographs. It does not include container displacements, nor service labor.

15.6. Placement of metal patch 100 x 30 cm. It consists of placing the patch for each meter or fraction of the damaged area. The cost for each patch is considered up to 1 meter long by 30 cm wide.

15.7. Local Tracking Service: Refers to the container tracking service from SSA Mexico's facilities to the carrier's local yard (Manzanillo).

15.8. Direct last mile tracking service: Refers to the container tracking service from SSA Mexico's facilities to final destination.

15.9. Local and direct last mile tracking service: This refers to the container tracking service from SSA Mexico's facilities to the carrier's local yard (Manzanillo) and subsequently to the customer's final destination.

15.10. Use of tub for spill care per day It consists of the immediate attention provided by SSA Mexico to contain any type of spill of substances in a container, whether or not they are classified as hazardous, using the supplies included in the aforementioned rate. It does not include maneuvers to transfer from the storage yard to the spill containment pit and vice versa, its subsequent treatment and personnel necessary for this activity. 100% surcharge for dangerous goods.

In the event of a spill, the Customs Broker or the Customer's Port representative must cover the charges for lost spaces per day within SSA Mexico's facilities. As well as any other resource that is necessary for the attention and containment of the spill.

The Customs Broker, Shipping Line or representative of the importer/exporter in the Port must comply with the provisions of the "Policy of Communication and Attention to Spills in Containers" of SSA Mexico.

15.11. Entry of external suppliers. It consists of the entry, transfer and supervision of the external supplier to SSA Mexico's facilities by departure or by container, per event, as appropriate.

15.12. Electronic validation of LCL cargo data. - The charge applicable to each consignment for the review and confirmation via electronic, prior to the start of its process for customs clearance.

15.13. Destruction of packaging, leftovers due to change of cardboard, plastic, paper, etc., per event (Does not include travel)

16. Use of equipment for container of containers from SSA Mexico to another terminals, or vice versa. - It consists of the use of the transport equipment of the service provider, for the transfer of the container from SSA Mexico to another controlled facility within the Port of Manzanillo, or vice versa for a time of up to two hours, once the time has been exceeded, this same rate will be applied for each fraction of time. A 100% surcharge will apply for containers considered special, oversized or dangerous.

17. **Labeling of goods, by label. -** For the labeling service, the Customs Agency must send an email to SSAM.CFS@SSAMarine.com and SSAM.LCL@SSAMarine.com requesting the labeling and attaching the labeling instructions so that the CFS or LCL Warehouse area can indicate the services to be scheduled.

    To perform the service, the applicant must present the labels and labeling instructions in writing.

    Does not include labels, nor personnel for placement.

    A 100% surcharge will apply for labels that are placed with a sewing machine or any other type of label that requires electrical energy

18. **Security seal. -** It is the responsibility of the service requester that every full container that enters SSA Mexico's facilities has a security seal on its doors. Otherwise, the service provider will temporarily place the security seals on containers that do not have them (does not include container movements). If SSA Mexico proceeds with the service, the customer must consider the corresponding charge for the placement of the seal and the movements in the yard necessary for such placement.

    Subsequently, the Client must program the corresponding maneuvers for the placement of the seal of his client.

19. **Extra labor. -** Supply of additional personnel for activities not directly related to the maneuvers and services specified in the rate per shift per person.
    Additional staff are assigned to support the processer in separations or search for models of the goods, as well as for special maneuvers.

    Sundays and holidays will have a 100% surcharge.

    A 100% surcharge will be applied when additional personnel are required for inspections of dangerous, refrigerated or sacked goods.

    For the purposes of the application of this rate, the following holidays are considered:

    January 1st, February 5th, third Monday of March, May 1st, September 16th, third Monday of November, Second and third shifts on December 24th, December 25th, Second and third shifts on December 31st, as well as every six years when it corresponds to the transfer of the Federal Executive Power.

20. **Billing. -** Billing will be made and presented based on the services performed by SSA Mexico. The final settlement must be made no later than 24 hours after the invoice date.

    For invoices with an amount greater than $50,000.00, they must be settled on the same day of the issuance of the invoice.

    In case of not complying with the payment within the established times, a default interest will be applied based on the TIIE plus two percentage points.

    Changes in billing, whether due to re-invoicing, cancellation and issuance of a credit note for any service/maneuver, will be applied the current month's rate per invoice if it corresponds to the same month, in the event that the invoices correspond to the previous months, the rate of a different month will be applied (the customer/user has a limit of up to two previous months to request a re-invoicing) per invoice. Billing changes will only be made within the same fiscal year. SSA Mexico reserves the right to perform this service.

21. **Printing or electronic sending documents. -** In cases where at the request of the user requires printing or electronic sending of EIR, warehouse card, invoice, access passes, weighing certificate, appointment system pass, etc.

22. **Charges for non-initiation, interruption or suspension of maneuvers attributable to the user. -** If, for reasons attributable to the user, the embarkation/disembarkation services do not start at the time for which they were requested, or if the maneuvers have begun, they are interrupted or suspended for reasons attributable to the user, the charges will be made for each hour-crew. after a tolerance of one hour at the start and 15 minutes at interruptions.

    In any case, there will be a grace hour at the start of operations of the ship and 15 minutes at interruptions. After that time, it will be charged by the hour or fraction.

23. **Special or slower maneuvers.-** Special or slower maneuvers will have a surcharge of 100%, including the following cases: restrictions on the speed of operations caused by the limited load capacity of the ship's own cranes, damaged, defective or poorly stowed containers, flat-rack containers with oversized cargo, refrigerated containers, containers of length other than 20, 40 or 45 feet and those used for the transport of items considered dangerous, according to the classification of the International Maritime Organization. The user is obliged to declare and label these containers in accordance with the provisions of this Organization.

    The special or slower maneuver includes even maneuvers to non-containerized cargo or the emptying and filling of articles under this classification. In addition, goods with stowage complexity, delicate or fragile goods that involve handling is slow or in goods that are too heavy and involve personnel for their deconsolidation.

    If at the time of the special maneuver other necessary supplies or personnel not foreseen for its handling are detected or required, the customer will be informed of the extra cost so that it can be considered in their invoice.

24. **Request for Services and times for their presentation.-** Users or their representatives must request the services with the advance notice established in the Operating Rules of SSA Mexico, or if applicable, with a minimum of 48 hours in advance; they must also notify the arrival of ships, attaching a stowage plan and a copy of the corresponding documentation including the closing of Booking and the late arrival. at least 24 hours in advance for which the service was requested. Likewise, when submitting their application, they must cover the estimated amount of the manoeuvres and services they require. The services will be provided in the order of submission of the corresponding requests or considering the appointment schedule implemented by the service provider.

25. **Handling large or Heavy Cargo. -** For the Break Bulk goods handling service, SSA Mexico has gantry cranes, with a lifting capacity of up to 100 MT.

    - The loading and/or unloading maneuvers of such parts must be carried out directly from ship to land transport or vice versa.

    - The service may be provided as long as the availability of the dock does not affect the attention of the regular services of container ships in SSA Mexico.

    - Downtime due to lack of land transportation or for any other reason beyond the control of the service provider, will be charged in accordance with the provisions of this container maneuvering rate in force for SSA Mexico.

    - The service of gantry cranes is subject to availability.

- The quote and/or the list of charges generated by loading/unloading and delivery/reception services of Break Bulk goods will be provided by the Commercial / Customer Service area.

26. Resolution of unforeseen cases.- Cases not foreseen in this tariff must be turned over to the General Directorate of Ports of the Secretariat of the Navy for resolution.

27. Complaints and queries.- Complaints and queries will be attended by the service provider. Where appropriate and within the scope of its competence, they shall be submitted to the Port Operation Committee for its opinion and, if the proposal is not resolved, it shall be forwarded to the Directorate-General for its opinion.

28. The service provider may receive income from the other commercial activities and services it performs, even if they are not provided for in this tariff, provided that the contracts for the Partial Assignment of Rights and Obligations and the Provision of Port Manoeuvring Services authorize it to do so.

29. Liability for damages. -

29.1. The maximum liability of the service provider for damages suffered by loose loads owned by third parties, in relation to its activities, will be up to $7,057.91 pesos for each pallet, box, drum, bundle, crate, etc., if they are attributable to it. The provider will not be responsible for any damage caused by Force Majeure or Fortuitous Event events, whether the cargo is in its custody, likewise, it will not be responsible for any indirect, consequential, special or punitive damage of any kind or nature.

29.2. The maximum liability of the service provider for damages suffered by containerized cargo owned by third parties, in relation to its activities, will be up to $7,057.91 pesos per container, as long as they are attributable to it. The provider will not be responsible for any damage caused by Force Majeure or Fortuitous Event events, whether the cargo is in its custody, likewise, it will not be responsible for any indirect, consequential, special or punitive damage of any kind or nature.

29.3. The liability of the service provider for damages suffered by vessels in relation to its activities will be detailed in a particular agreement and in the absence of this the maximum limit of liability will be up to $1,000,000.00 pesos, as long as they are attributable to it. The provider will not be responsible for any damage caused by Force Majeure or Fortuitous Event events, whether or not the cargo is in its custody, likewise, it will not be responsible for any indirect, consequential, special or punitive damage of any kind or nature.

29.4. In cases where the cargoes and/or goods are presented consolidated in a container or grouped on pallets or other types of unitarization element or when they are packaged, the limit of liability shall apply to that unitizing element or packaging.

Tariff Overview. - The rates established above:

- They are applied in Mexican pesos and do not include taxes.

- A 100% surcharge is applied on the maneuvers and/or services of containers and/or dangerous cargo goods (except for IMO 1), oversized cargo, refrigerated cargo, Sunday service, holiday service, sacking, as well as for special containers (open top, flat racks, isotanks) and/or damaged.

- SSA Mexico reserves the right to receive goods classified as IMO 1, however, in case of receiving them they will be segregated in a special area so the charges for lost spaces and the 200% surcharge on the services/maneuvers that are carried out must be considered.

- Receipt of the following dangerous goods classifications is not permitted at SSA Mexico:

  - Classes 6.2 Biological-infectious
  - Class 7 Radioactive

- For oversized cargo, the charge for the spaces lost per day in the terminal must be considered.

- Oversize surcharges applicable to the storage service. If the container is only vertically oversized, the surcharge will be 100%, in case of horizontal over dimensions, the surcharge will also be 100% but on each side. If the container has vertical and horizontal over dimension, the surcharge of 100% will be charged for each of the sides, as well as the surcharge of 100% upwards.

  For the purposes of the application of this rate, the schedules of SSA Mexico and the holidays indicated below are considered:

  Shift:

1st Shift	08:00 to 16:00 hrs.
2nd. Shift	16:00 to 24:00 hrs.
3rd Shift	24:00 to 08:00 hrs.

  Holidays:

  January 1st, February 5th, third Monday in March, May 1st, September 16th, third Monday in November, second and third shifts on December 24th, December 25th, Second and third shifts on December 31st and every six years when it corresponds to the transfer of the Federal Executive Power.

- An administrative/operational surcharge will be applied for those requests that require follow-up support Monday through Friday after 5:55 p.m., Saturdays after 1:00 p.m., and Sundays.

- All fees apply per container per event, except for those that indicate they are applied differently.

- Any special maneuver to place the container in a specific position on railway, yard, vessel or warehouse will have an additional surcharge of 100% on the maneuver.

- Any other service not indicated in this tariff will be established through a quote and/or the list of charges generated provided by the Customer Service department of SSA Mexico.

- If the containers contain dangerous goods and require inspection, the **Safety Data Sheet (SDS)** must be presented in Spanish in accordance with current regulations **NOM-018-STPS-2015**.

- In loose cargo, all rates apply a minimum charge equivalent to 9 MT or M3 for non-containerized cargo maneuvers per event, with the exception of those that indicate that they are applied differently.

- In loose cargo, any service requested for merchandise that has a weight of more than 3,501 tons and/or the side of each package is greater than 1.4m is considered a special maneuver, so these services will be invoiced based on the quote or the list of charges generated provided by the Customer Service department of SSA Mexico.

- When the maneuvers are not carried out for reasons beyond SSA Mexico's control, the service will be charged at 100%.

- A 100% surcharge will be applied on maneuvers/services provided to non-cellular vessels.

- The service provider will not be responsible for any damage caused by Force Majeure or Fortuitous Event events, whether the cargo is in its custody, likewise, it will not be responsible for any indirect, consequential, special or punitive damage of any kind or nature.

- It is the responsibility of the Shipping Line, importer/exporter through its Customs Broker or Port Representative, to cover all charges generated by the services provided by SSA Mexico, including surcharges by type of merchandise (IMO, oversized, refrigerated) and services on Sundays or holidays, among others.

- The fees for ship-to-yard maneuvers, on-board rearrangements and direct maneuvers are applicable 24 hours a day from Monday to Saturday except holidays. Services provided on Sundays and holidays will be subject to a 100% surcharge. For transport vehicles they are applicable 24 hours from Monday to Saturday, not holidays. Services provided on Sundays and holidays will be subject to a 100% surcharge. The 24 hours of the day are considered from 08:00 to 8:00 hours, so that those of Sunday, comprise from 08:00 hours of this until 08:00 hours of Monday. The same treatment must be observed on holidays.

RULES FOR THE APPLICATION OF THE BERTHING AND DOCKING RATE APPLICABLE TO BERTHING POSITIONS 12, 13 AND 14 AT THE SPECIALIZED CONTAINER TERMINAL IN THE PORT OF MANZANILLO, COL. DE SSA MÉXICO, S.A. DE C.V.

1. These rates are applicable to all vessels that use berthing positions 12, 13 and 14 in charge of SSA México, S.A. de C.V., which have the character of maximum collection and from them promotional or discount fees may be applied.

2. Overview of rates.

2.1. Berthing Fee. – The fees and conditions of the berthing fee refer to providing vessels with the necessary conditions for their permanence in berthing positions 12, 13 and 14 in charge of SSA Mexico S.A. de C.V., and will be applicable in the following amount and conditions:

a) The established fees are applicable 24 hours a day, every day of the year, without any surcharge, these fees do not include Value Added Tax.
b) The calculation for the berthing charge will be made as follows:
Berthing = Length of the boat (X) Time of stay (Fraction hour) (X) rate.
c) The total length of the vessel reported in the document provided by the captain operating the vessel at the time of its entry into the Port of Manzanillo will be taken.
d) In the event of amendments made to any dock in charge of the Administration of the National Port System Manzanillo S.A. de C.V. or any other assignee to the berthing positions operated by SSA México, S.A. de C.V., or even between the berthing positions SSA México, S.A. de C.V., the latter will charge the berthing fee that corresponds to 100%.
e) The ship's operating line will be responsible for covering in a single display the total amounts generated by the berthing concept of each vessel.

2.2. Dockage Fee.- The fees and conditions of the docking fee refer to the right to use the dock in berthing positions 12, 13 and 14 in charge of SSA Mexico, S.A. de C.V., this concept must be covered by the users of the same and will apply only to containers full of any condition as indicated:

a) The established fees are applicable 24 hours a day, every day of the year, without any surcharge, these fees do not include Value Added Tax.
b) The dockage fee shall be applied to the unloading of the goods from the ship, as well as to the loading of the goods onto the ship.
c) In the case of transshipment, the dockage will be charged both for the unloading of the container from the ship, as well as for the loading of the container from the ship.
d) Users will cover the amount of the services according to the fees and conditions of this tariff, at the time the corresponding invoice is presented.
e) Complaints or queries will be attended by the service provider. When this is the case and within the scope of its competence, they will be submitted to the Port Operation Committee for its opinion and, if the proposal is not resolved, it will be sent to the Directorate General of Ports for its opinion.
f) Cases not provided for in this tariff must be referred to the General Directorate of Ports of the Secretariat of the Navy for resolution.